# Case Study

## Implementing SkyKick Backup for a School

### The Brief

A primary school in Derbyshire had recently transitioned to Microsoft 365, using SharePoint and OneDrive for staff collaboration and file storage. While the move improved efficiency, the school recognised the need for a reliable backup solution to safeguard sensitive data such as student records, staff emails, and teaching materials. With no built-in long-term backup in Microsoft 365, accidental deletions or data corruption posed a significant risk. The school required a solution that was easy to use, automated, and ensured quick recovery in case of data loss.

### What We Delivered

We deployed SkyKick Backup, a cloud-based solution that provides automated, secure, and comprehensive backups for Microsoft 365. Key features included:

- Daily automatic backups of emails, Teams, SharePoint, and OneDrive data.
- Unlimited retention for recoverable items, ensuring the school could retrieve files regardless of when they were lost.
- Granular recovery tools to restore specific items or folders without affecting the entire system.

The implementation was seamless, with all data protected within a day of setup. We also provided a walkthrough for the school's administrative staff to ensure they could easily manage and retrieve backups when needed.

### The Benefit to the Client

Within the first month of implementation, the school experienced an incident where an important file shared through OneDrive was accidentally deleted during a staff training session. Thanks to SkyKick Backup's granular recovery tools, the file was restored within minutes, avoiding the need to recreate it and preventing any disruption to the training.

### Value for Money and Customer Service

SkyKick Backup offered an affordable, all-in-one solution that eliminated the need for complex, piecemeal backup tools. By automating the backup process, the school saved time and reduced the risk of human error in managing data protection.

From a service perspective:

- Quick deployment: The entire solution was up and running within 48 hours of the initial consultation.
- Personalised support: We assisted the school in identifying critical files to prioritise during the initial backup.
- Ongoing monitoring: Our team regularly reviews the backup status to ensure the system continues to run smoothly.

### Conclusion

By automating backups, the school eliminated the time previously spent manually archiving emails and documents. Staff noted increased confidence in using SharePoint and OneDrive, knowing that their data was secure and easily recoverable.

SkyKick Backup provided the school with a reliable safety net, ensuring business continuity and safeguarding critical data, all while staying within their limited IT budget. This project exemplifies Black Swan Cyber Security Solutions' commitment to delivering tailored, cost-effective solutions to the education sector.

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