Case Study

Delivering a Reliable Cloud Backup to Meet the DfEs Cyber Security Standards

The Brief

A Derbyshire primary school required a secure, dependable backup solution to comply with the UK Department for Education's (DfE) Cyber Security Standards. Their existing setup lacked automated, offsite backups, leaving critical data vulnerable to cyber threats and system failures. They needed a cost-effective solution that ensured regular testing and seamless recovery without overwhelming the school office staff.

What We Delivered

We implemented a direct-to-cloud backup solution tailored to the school's needs. This system automated daily backups of all essential data, including pupil records and lesson plans, directly to a secure cloud environment. We also set up regular integrity tests to ensure the backups were fully functional and could be restored quickly if needed.

Our team provided full training for the school's administrative staff, empowering them to monitor and manage the solution with minimal effort. Additionally, we ensured compatibility with their existing IT infrastructure, avoiding the need for costly upgrades.

The Benefit to the Client

The direct-to-cloud backup solution safeguarded the school's critical data, meeting DfE standards and reducing their risk of data loss or breaches. Testing showed 100% recovery success during simulated outages, offering peace of mind.

Value for Money and Customer Service

We structured the solution to balance functionality with affordability. By using a scalable cloud platform, the school avoided the upfront expense of hardware and reduced ongoing maintenance costs.

Our customer service stood out through proactive communication. From the initial consultation to the final handover, we worked closely with the school, adapting the configuration to their unique requirements. We provided unlimited support during the first month post-implementation, ensuring the staff felt confident using the system.

The transparent pricing model offered clarity, with no hidden costs. By choosing a subscription-based service, the school achieved predictable budgeting, essential for a tight financial framework.

Conclusion

This project demonstrated how Black Swan delivers tailored, cost-effective solutions without compromising on quality. By focusing on the school's specific needs and maintaining a hands-on, collaborative approach, we provided a backup system that was as reliable as it was budget-friendly.

01246 927142 blackswancyber.co.uk hello@blackswancyber.co.uk